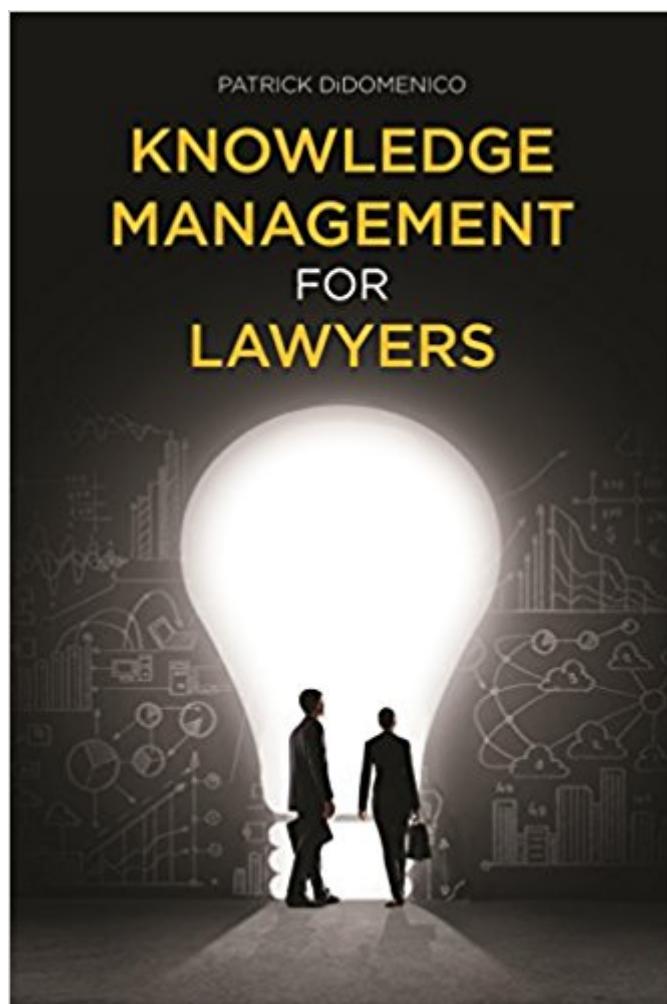


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# Knowledge Management For Lawyers



## **Synopsis**

Knowledge Management for Lawyers introduces readers to the core ideas behind KM. While there are no universally accepted definitions of Knowledge Management, this book breaks it down into three key elements: 1) who we know, 2) what we know, and 3) how we do things. According to the author, a recognized expert in the burgeoning field of KM, Knowledge Management at its heart is about connecting people with people, connecting people with knowledge and information, and, finally, helping people understand and implement the processes, procedures, and technologies that can help them and their law practices become more efficient and, ultimately, more profitable. In the "New Normal," KM has gone from being a "nice to have" to a "must have." Knowledge Management professionals are expanding their scope to include not only process improvement, but also legal project management, creating pricing and alternative fee arrangements, and assisting with the day-to-day business of running a law firm. Written in an accessible and jargon-free style that includes real-life case studies, this book is designed to help professionals tasked with implementing better KM strategies in their respective firms by introducing them to the fundamentals of KM ("Why KM, Why Now?") and providing them with practical strategies and tools to help them apply these principles in their respective workplaces and their professional lives in general.

## **Book Information**

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## **Customer Reviews**

Recipient of the 2013 International Legal Technology Association (ILTA) Knowledge Management Professional of the Year Award, Patrick DiDomenico has been in the legal knowledge management industry since 2005. He is the Director of Knowledge Management for Ogletree, Deakins, Nash,

Smoak & Stewart, P.C., an international labor and employment law firm with more than 750 attorneys in over 40 offices. He has also held knowledge management positions at Gibbons P.C. (Chief Knowledge Officer) and Debevoise & Plimpton LLP (KM Manager). Prior to his knowledge management career, Patrick was a practicing litigation attorney for more than eight years. Patrick volunteers as a member of the ILTA Knowledge Management Peer Group Steering Committee and has served on the ILTA Conference Committee and the ILTA SharePoint Symposium Committee. In his spare time, Patrick publishes the LawyerKM blog ([www.LawyerKM.com](http://www.LawyerKM.com)), tweets as @LawyerKM, and manages the 7,000+ member Knowledge Management for Legal Professionals LinkedIn group and the 3,000+ member Legal Project Management LinkedIn group, both of which he founded. He is a frequent speaker on KM and legal technology topics. He is also an aspiring minimalist.

The KM community is so full of great, generous, sharing people. This book is another example and has been one of the more helpful resources covering many aspects of KM for me. As one side does not fit all, this book clearly reveals key components and real life examples in building/maturing your KM model. A nice bonus as this book addresses a broad audience with targeted content by providing chapter previews, target audience and summary key points. This is beneficial when the entire team has a consistent set of talk points whether that be with the KM team, KM champions, or upper management. Great work!

If you want to know what KM really is or desire to take your current KM program to the next level, this is the place to start. Patrick DiDomenico does an excellent job outlining the vision of a successful law firm KM program. The book includes detailed examples from law firm's with strong KM program results. Having been in the legal services field for 20 years, this KM book is the best on the market for lawyers and law firm management. When someone asks me how they can come up to speed with today's KM situation in the legal sector, I recommend this book.

Definitely the best KM book available. Everyone on your KM team should read this book. Very well written, each chapter has a great chapter preview telling you what you will learn and ends with key points from the chapter.

As I was preparing to launch my knowledge management (KM) consulting firm, I read a number of articles and books. One of the most helpful resources was Patrick's book: Knowledge Management

for Lawyers. It is a great book for both seasoned KM lawyers and those who are new to KM. It explains the many facets of KM, provides great examples of KM experiences at law firms and other organizations, and sets out clear messages that can be used to help win over skeptical lawyers. In particular, I like how Patrick summed up the key points at the end of each chapter, making it easy to refer back to the book. All in all, a great KM resource.

The best book of its kind on the market

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